

Gambling Helpline Tracking Log
Month Of October 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	13	7	5	6	1	32
Gambler Seeking Info Only	2	1	2	0	0	5
Gambler Seeking GA	0	1	1	0	0	2
Gambler Just Wants To Talk	0	0	0	1	1	2
Admin Reasons	2	3	1	2	2	10
SO Seeking Treatment	0	1	0	0	1	2
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	2	0	0	0	2
Other Family Seeking Treatment	3	0	0	0	0	3
Other Family Seeking Info Only	0	0	0	2	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	11	12	12	12	6	53
GA Information	0	0	0	0	0	0
Agency Calling	1	0	1	1	0	3
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	20	13	9	14	9	65
Other (please Specify)	1	3	3	2	6	15
TVG or Casino Reservations	6	1	2	0	2	11
TOTAL	59	44	36	40	28	207
GAT Referrals Given	23	14	10	14	5	66
# People Referred To Treatment	17	8	6	6	2	39
Connected Directly To Agency	6	1	1	3	3	14
Confirmed Appt. With Agency	5	1	1	3	3	13
Permission to call back 72 hour	8	2	3	4	1	18
Successful 72 Hour Call Back	6	1	1	3	3	14
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	1	0	0	2
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: BENTON=1 CLACKAMAS=6 DESCHUTES=1 JACKSON=1 JOSEPHINE=4 LANE=9 LINN=1 MALHEUR=1 MARION=10 MULTNOMAH=12 POLK=1 TIILLAMOOK=2 WASHINGTON=13 YAMHILL=3 GEAR=1 =66

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=9 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=10 (14) BEST CARE BEND=1 (15) GEAR=1 (16) OPTIONS FOR SOUTHERN OREGON=4 (18) LIFEWAYS=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (26) POLK COUNTY MENTAL HEALTH=1 (27) TILLAMOOK FAMILY COUNSELING=2 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=8 (33) YAMHILL CO HEALTH & HUMAN SVCS.=3 (36) CASCADIA (CLACKAMAS)=6 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=2 (52) LEWIS & CLARK=5 (53) BENTON CO HEALTH DEPARTMENT=1 (80) SOLUTIONS=2 (96) OREGON CHANGE CLINIC=1 =63

GA: =0=0

(#7) OTHER: A)REGGIE 3= B)OUT OF STATE CALLERS=3 C)PRANKS=6 D)TELEMARKETER=2 E)SEEKING MENTAL HEALTH=1 F)IRRATE CALLER=3 G)DISREGULATED CALLER=1 =16

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	0	8	18	19	6	3	4	59
2ND WEEK	3	1	7	5	9	13	4	2	44
3RD WEEK	3	0	4	9	7	8	3	2	36
4TH WEEK	3	1	3	6	13	6	4	4	40
5TH WEEK	7	0	4	6	3	4	4	0	28
TOTAL	17	2	26	44	51	37	18	12	207

44 # OF REFERAL TO TREATMENT

106 # OF LIVE CHATS

64,000 # OF WEB PAGE HITS

11 # OF SMS/TEXT

0 # OF GAM TALK